



## Andrea Eleuteri

**Nationality:** Italian **Date of birth:** 24 Mar 1976 **Place of birth:** Foligno, Italy

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### ABOUT ME

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IT System Administrator and Freelance IT Consultant with twenty years of experience in IT infrastructures, client/server systems and corporate networks. Skilled in troubleshooting, technical support, IT security, virtualization and business continuity. Experienced in structured environments, delivering technical support in enterprise contexts.

### WORK EXPERIENCE

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**Softkey di Eleuteri Andrea – Self-employed IT consulting business – Foligno, Italy**

#### Freelance IT Consultant / IT System Administrator

[ 9 Mar 2005 – Current ]

Freelance IT consulting and system administration services for companies and firms. Installation, configuration and management of IT infrastructures based on Windows Server, Active Directory and TCP/IP corporate networks. Provision of on-site and remote technical support (L1/L2), troubleshooting and maintenance of hardware and software systems. Management of IT security, backup solutions and business continuity for environments.

**Softkey di Eleuteri Andrea – on behalf of Fastweb S.p.A. – Foligno, Italy**

#### IT Field Support Technician

[ 3 Mar 2025 – Current ]

On-site IT technical support for workstation environments at Trenitalia S.p.A. locations as part of technical assignments delivered on behalf of Fastweb S.p.A. Installation and configuration of corporate software applications, verification of system functionality and troubleshooting of user workstations. Technical assistance to end users and support for the operation of enterprise IT environments.

**Softkey di Eleuteri Andrea – Costa d'Oro S.p.A. – Spoleto, Italy**

#### IT System Administrator (External Consultant – On-site)

[ 9 Jan 2007 – 15 Mar 2024 ]

On-site administration of company IT infrastructure as an external consultant. Management of Windows Server environments, Active Directory, client/server systems and TCP/IP networks. Installation and maintenance of hardware and software, troubleshooting and IT security management. Implementation and monitoring of backup solutions and disaster recovery strategies, system virtualization and provision of technical support to users (L1/L2).

**Bluesystem S.r.l. – Perugia, Italy**

#### Software Developer (Visual Basic / SQL)

[ 1 Feb 2002 – 13 Feb 2004 ]

Development of custom software applications using Visual Basic and SQL for several clients, including projects for organizations in the banking sector. Technical support for computers and network devices, assistance in the development and maintenance of business software applications and delivery of basic IT training sessions for users.

## EDUCATION AND TRAINING

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### **Administering Microsoft Exchange Server 2016 - Microsoft MOC 20345**

*Levita S.r.l.* [ 4 Jul 2018 ]

City: Perugia | Country: Italy

### **Installation, Storage and Compute with Windows Server 2016 - Microsoft MOC 20740**

*Levita S.r.l.* [ 6 Oct 2017 ]

City: Perugia | Country: Italy

### **Installing and Configuring Windows Server 2012 - Microsoft MOC 20410**

*PCSNet Umbria S.r.l.* [ 28 Nov 2013 ]

City: Perugia | Country: Italy

### **Web Application Development with Microsoft Visual Studio**

*Expert Formazione - Agenzia di Perugia* [ 7 Dec 2009 ]

City: Perugia | Country: Italy

### **Coding and Programming in Basic, Visual Basic**

*ABTA Training Centre* [ 11 Mar 2002 ]

City: Bristol | Country: United Kingdom

### **Bachelor's Degree in Statistics and Information Systems for Business**

*University of Perugia* [ 5 Jul 2001 ]

City: Perugia | Country: Italy | Level in EQF: EQF level 6

Part of the program completed through the Erasmus exchange program at the Department of Mathematics, University of Sheffield (United Kingdom). Mandatory civil service completed during the university period.

### **Diploma in Accounting and Business Administration**

*Feliciano Scarpellini Technical Commercial Institute* [ 21 Aug 1995 ]

City: Foligno | Country: Italy | Level in EQF: EQF level 4

## LANGUAGE SKILLS

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**Mother tongue(s):** Italian

**Other language(s):**

### **English**

**LISTENING** B1 **READING** B2 **WRITING** B1

**SPOKEN PRODUCTION** B1 **SPOKEN INTERACTION** B1

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## DRIVING LICENCE

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**Driving Licence:** B

## SKILLS

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### Core Technologies

Windows Server / Active Directory / Group Policy / Virtualization (VMware vSphere, Proxmox, Hyper-V) / Networking (Tcp/ip, Dns, Dhcp, Vlan, Vpn) / Backup and Disaster Recovery (Veeam Backup & Replication) / Backup E Disaster Recovery (Veeam Backup & Replication) / Microsoft 365 / Azure (Cloud Services)

### IT Infrastructure and System Administration

IT System Administration / Client/Server Infrastructure Management / System and Network Troubleshooting / IT Infrastructure Monitoring / Patch Management and System Updates / Endpoint Security / Log Analysis and System Diagnostics

### Scripting and Development

Python / SQL / Visual Basic / VB.NET / HTML

### Professional Skills

Continuous learning in IT technologies / Evaluation and selection of IT infrastructure solutions / IT project and activity management / Technical problem solving / Operational autonomy in task management / Coordination of technical activities with internal and external teams / Management of relationships with clients and vendors

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Foligno (Perugia) - Umbria , Italy, 21 Jun 2026

*Andrea Eleuteri*

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